#### OFFICE OF THE

#### DIRECTORATE OF URBAN DEVELOPMENT GOVERNMENT OF TRIPURA 5th FLOOR OF UD BHAWAN,SANKUNTALA ROAD, AGARTALA,TRIPURA -799006

No.F.12(8)-UDD/DUD/2014(P-II)/7789

Dated Agartala ,the 20 August ,2021

#### Notice Inviting Online Expression of Interest (e-Tender)

The Expression of Interest (e-Tender) is invited for placement linked Skill Development Trainings under Employment through Skill Training & Placement (EST&P) component of Deendayal Antyodaya Yojana-National Urban Livelihood Mission (DAY-NULM) Scheme through website <a href="https://tripuratenders.gov.in">https://tripuratenders.gov.in</a> in two bids system (Technical and Financial bid) from reputed and genuine Agency / Joint Venture/Company/Consultancy firm for technical and financial proposal for the work of "Engagement of additional Agencies / Firms for Placement -linked Skill Development Trainings under Employment through Skill Training and Placement(EST&P) component of Deendayal Antyodaya Yojana- National Urban Livelihood Mission (DAY-NULM), in 20 ULBs of Tripura."

The scope of work, instruction to the agencies, eligibility criteria and prescribed formats etc. may be downloaded from the website of e-procurement system of Govt. Of Tripura i.e. <a href="https://tripuratenders.gov.in">https://tripuratenders.gov.in</a>.

The Proposal complete in every respect may be submitted in <a href="http://tripuratenders.gov.in">http://tripuratenders.gov.in</a> on or before <a href="http://tripuratenders.gov.in">05:30PM of date: 13/09/2021(Monday)</a> Submission of proposal through other mode will not be accepted. The bids may be submitted only in online mode <a href="http://tripuratenders.gov.in">http://tripuratenders.gov.in</a>). Proposal(EoI) received after the above mentioned date will not be considered.

(Dr.Tamal Majumder,TCS)
Director ,DUD & Mission Director (DAY-NULM)
Government of Tripura

*In case of queries and clarification on the above, please contact:* 

DIRECTORATE OF URBAN DEVELOPMENT GOVERNMENT OF TRIPURA 5th FLOOR OF UD BHAWAN, SANKUNTLA ROAD, AGARTALA, TRIPURA, 799001

Land phone no. -0381-2329301 Email Id: directorurbantripura@gmail.com

#### **EoI Document: AUGUST, 2021**

#### Deendayal Antyodaya Yojana-National Urban Livelihoods Mission (DAY-NULM)

# EXPRESSION Of INTEREST (e-Tender)

for

"Engagement of additional Agencies / Firms for Placement – linked Skill Development Trainings under Employment through Skill Training and Placement(EST&P) component of Deendayal Antyodaya Yojana- National Urban Livelihood Mission (DAY-NULM), in 20 ULBs of Tripura."

.....REFORMING THE CITIES....

**Tender No:** No.F.12(8)-UDD/DUD/2014(P-II)

Issued by,

**Directorate of Urban Development** 

5<sup>th</sup> Floor of UD Bhawan, Sakuntala Road, Agartala, Tripura-799001

#### Email Id: directorurbantripura@gmail.com

#### **Invitation for Expression of Interest (EoI)**

for

"Engagement of additional Agency / Firm for Placement -linked Skill Development Trainings under Employment through Skill Training and Placement(EST&P) component of Deendayal Antyodaya Yojana- National Urban Livelihood Mission (DAY-NULM), in 20 Urban Local Bodies(ULBs) of Tripura."

Tripura Urban Livelihood Mission (TULM), Directorate of Urban Development (DUD), Govt of Tripura, intends to empanel an agency(ies) / firm(s) which are NSDC empanelled with requisite experience and capabilities for implementing Placement Linked Skill Development Trainings in 20 ULBs of Tripura.

Accordingly, DUD invites Expression of Interest (EoI) from interested & potential NSDC empanelled Agencies / Firms for the same. Entities eligible to bid for the empanelment for the said work shall be any Registered Proprietorship / Private Limited / COMPANY / Registered Society satisfying the minimum criteria.

#### Important dates and information

Sl.No	Information	Details
1	Expression of Interest (EoI) document made	20/08/2021; 5:30pm
	available to bidders from	
2	Last date of receipt of queries over email, no	25/08/2021; 5:30pm
	queries request will be accepted after last	
	date.	
3	Pre bid meeting	27/08/2021; 11:30am
4	Email for submission of written queries for	directorurbantripura@gmail.com
	clarifications	
5	Last date for receipt of proposals (Containing	13/09/2021; 5:30pm
	Cover 1 & 2)	
6	Date and time of Technical proposal opening	14/09/2021; 11:30am
7		Directorate of Urban Development,
	Pre bid meeting will be held at the Office of	Govt. of Tripura
8	Date and time of Financial proposal opening	Date will be intimated latter.
9	Cost of Bid Document	nil
10	Earnest Money deposit value	Rs.1,00,000/-(One Lakh only)
11	Project Period	Current Financial Year
12	Address at which proposal in response to EoI	Online only .
	notice is to be submitted	http://www.tripuratenders.gov.in
13	Contact Person	Research Assistant , DUD

The bidders are required to upload & submit their e-tender for the above works online <a href="http://www.tripuratenders.gov.in">http://www.tripuratenders.gov.in</a>. only. The bidders are advised to

obtain Digital Signature Certificate (DSC) from suitable vendors or any authorized agency.

All amendments, time extension, clarifications etc. will be uploaded on the website (https://:tripuratenders.gov.in) only and will not be published in newspapers. The bidders should regularly visit the website to keep themselves updated.

#### 1. Introduction

- 1.1. DAY-NULM, is a centrally sponsored scheme designed by Ministry of Housing and Urban Affairs (MoHUA), Government of India. Mission activities are implemented in the state by Urban Development Department, Government of Tripura through the Urban Local Bodies of the State. The project will be implemented in 20 Urban Local Bodies (ULBs) of Tripura.
- 1.2. i) Employment through Skill Training and Placement (ESTP) is a major component under DAY-NULM. It aims to impart placement-linked skill training to the youth belonging to urban poor category for the mission cities. The coverage of training is extended to all the 20 ULBs. It is targeted to cover around **5000** youth from the 20 cities for skill development training during **two** years in two phases. Present EoI is published for selection of training agencies as Skill Training Providers (STPs) empanelled by NSDC for placement-linked skill training under DAY-NULM.
  - ii) All Skill Development courses offered under the EST&P must conform to the NSQF notified on 27/12/2013 which provides for transition of all training / educational programmes / courses to be NSQF compliant by the third anniversary date of notification of NSQF. All training providers under EST&P would need to comply with this requirement of the NSQF , failure to do which would lead to their delisting by empanelling / approving authority . Soft skills are integral part of the Qualification Packs under NSQF.

#### 2. Eligibility Criteria for Organisations

- (i) Prospective STPs should have at least three years experience in the field of placement-linked skill development trainings and conform to 1.2(ii) of the EoI.
- (ii) The agencies should have certification arrangements with nationally recognised bodies like NCVT, SCVT, SSCs, which are NSQF approved and provide NSQF compliant certificates to successfully trained candidates.
- (iii) The agencies should have sufficient training infrastructure with training aids and equipments as per industry standards in Tripura and should be willing to establish training centres in the Mission Cities in Tripura wherever they are imparting training.
- (iv) The agencies should have placement partners preferably within the State or outside employment.
- (v) Empanelled agency(ies) of NSDC / Directorate of Skill Development , Govt. of Tripura / DDU-GKY or PMKVY with more than 5 years of experiences / 7 years of experiences in implementing of skill training development in Govt.

- organization may participate in the bidding process. Proper , valid & relevant documents has to be submitted to prove their validity / authenticity.
- (vi) Agency/ies will adhered the operational guidelines of DAY-NULM scheme throughout the procedure.

#### 3. Criteria for Technical Appraisal for Organisations

- (i) Experience in skill training and placement
- (ii) Spread of existing training centres w.r.t. the DAY-NULM Mission Cities in Tripura
- (iii) Track record in placement.
- (iv) Working experience with Government agencies
- (v) Infrastructure and turn over

#### The scoring scheme will be as follows:

Sl No	Criteria	Points allotted	Max Points	Supporting documents to be submitted
1	No. of years in existence	5-7yrs =5 points, More than 7 yrs= 10 points	10	Certificate of incorporation.
2	Percentage of placement	50-70%= 10 points, Above 70%= 20 points.  Letter of the Organization mentioning the STP has done the required percentage of Placement.	20	Declaration by the applicant in Company letterhead along with the soft copy of offer letter for any one project for Tripura & one project outside the State. This may be verified if necessary.
3	Location of training centres within Tripura	In Agartala only= 4 points, In at least 10 cities including Agartala=7 points In all 20 Mission Cities=10 points	10	Copy of rent agreement/ hiring agreement.
4	No. of persons trained in the related sector during last three years	1000-1500= 4 points, 1501-3000= 7 points, More than 3000= 10 points	10	Copy of relevant work order.
5	Office in Tripura	No office in Tripura= 0 points Has an office in Tripura= 10 points	10	Copy of trade licence from Municipality (date of issue of the license should not be less than six months old).
6	Experience in implementation of DAY-NULM in other States	Experience in implementation of DAY-NULM in other States = 5 points Completion Certificate for Work order -5	10	Copy of relevant Work Order/ agreement.
7	Formal Operational MOUs with	For every MoU= 2 points.	10	Copies of each MoU.

	Govt/PSU Autonomous bodies and entities in the State of Tripura			
8	No of work orders received from Govt Departments	2 for every Work Order.	10	Copy of relevant work order.
9	Total Company turn over in last two years	Rs 1-5 crore= 2 Points, More than Rs 5 crore but less than Rs. 10 crore = 5 points More than Rs. 10 crore = 10 points.	10	Turnover Report of the Company, duly authenticated.
		Total points	100	

#### 4. Process of Empanelment

- 4.1. The bidder will have to submit the EoI only online mode through said portal for both 'Technical Proposal" and Financial Proposal (BoQ) for selection of Skill Training Providers under DAY-NULM. The bidder shall have to furnish tender EMD(refundable) for Rs1,00,000/- (one lakh) electronically over online payment facility provided in the portal . The bidders shall furnish Performance Guarantee as Bank Guarantee for an amount equilivalent to 10% of the value of the Work Order, for a minimum of 1 year at the time of signing agreement.
- 4.2. The bidder, if required, may be invited for a presentation before a committee constituted for the selection of the STPs under DAY-NULM at bidder's expense. Field visits may also be conducted, if required, to the institutions under the bidders for appraisal. Applicants will be arranged on the basis of their scores in technical criteria and top 10 eligible agencies will be shortlisted. Financial bids of only shortlisted bidders will be opened. The Agencies quoting cost higher than the maximum admissible cost as per DAY-NULM Guidelines (i.e., Rs 18,000/- per trainee) will be REJECTED and will be treated as in-eligible. Among the eligible agencies, the financial score will be calculated as per the following formula:

Financial score = (Lowest cost quoted among all eligible agencies  $\div$  cost per beneficiary quoted by the agency)  $\times$  100.

Composite score will be calculated as per the following formula:

Composite score = (Technical score)  $\times$  0.80 + (Financial Score)  $\times$  0.20.

The agency securing the highest composite score will be assigned targets as per their proposal subject to approval by the Committee taking into consideration its capacity, logistic convenience of the ULBs and other relevant considerations. The agency securing next highest composite score will be offered remaining targets as per their proposal subject to approval by the Committee after relevant considerations. This will go on till all the targets have been assigned. The Committee may, however, make alteration, if required, in consultation with the agencies to which the targets have been assigned. After assigning the targets, TULM will enter into agreement with the agency thus

selected for conduct of the training programmes. The TULM may assign / allocate the targets to other Technically 'Responsive' bidders in L1 rate if requirement arise to fulfil the total targets in stipulated period.

#### 5. Period of Validity of the empanelment

The empanelment will be valid for two years. In special circumstances, the service of the empanelled agency/ies can be extended on mutual consent, but, only on satisfactory performance of current Financial Year i.e. 2021-2022 on the basis to the percentage of the Trained, Certified and placement of the candidates against the allotted targets for the financial year. Empanelment may be discontinued on the poor and unsatisfactory performance of selected agency/ies.

### 6. Approximate (tentative) Number of Trainees in the mission cities (<u>For Two Years</u>)

No	Name of Urban Local Bodies (ULBs)	Approximate No of Youth to be trained
1	Agartala	450
2	Dharmanagar	300
3	Kailashahar	250
4	Amabassa	280
5	Khowai	280
6	Udaipur	380
7	Belonia	280
8	Kumarghat	250
9	Sonamura	220
10	Panisagar	220
11	Ranirbazar	180
12	Mohanpur	250
13	Melagarh	250
14	Amarpur	170
15	Kamalpur	170

16	Teliamura	200
17	Jirania	200
18	Sabroom	200
19	Bishalgarh	270
20	Santirbazar	200
	Total	5000

#### 7. Certification Process

#### 7.1.

- i. Each successful candidate undertaking training under EST&P component of NULM should be awarded a certificate issued by NSQF approved independent third party agencies.
- ii. National Council for Vocational Training (NCVT) and State Council for Vocational Training (SCVT) and Sector Skill Councils set up NSDC are, inter alia, notified as non-statutory certification agencies under NSQF.
- iii. The Training providers should approach the above agencies and follow the procedure established by them to obtain NSQF compliant certificates for candidates successfully trained under NULM.
- 7.2. The training Programme should focus on various skill development trades such as:
  - (i) Driver cum mechanic [light commercial vehicles]
  - (ii) Beauty therapy and hair styling [only for women]
  - (iii) Household gadget repair( AC; Fridge; TV etc)
  - (iv) Information technology & IT-enabled services
  - (v) Computer hardware
  - (vi) Domestic BPO
  - (vii) Direct sales & marketing
  - (viii) Automobile body repair [denting & painting]
  - (ix) Food & beverage service
  - (x) Mobile & Tablet repair
  - (xi) Apparel making
  - (xii) Health care
  - (xiii) Security Services
  - (xiv) Plumbing Sector
  - (xv) Food Processing Sector
  - (xvi) Pearl Cultivation

Any other trades that TULM may like to include on the requirement of ULB/s.

#### 8. Placement and Post Training Support

The STPs shall work towards providing job-placement or setting up of self enterprise for all the successful candidates. It is mandatory for the STPs to provide employment (wages & self employment) on an annual basis of at least 70% of the successfully certified trainees within 3 months of completion of training with at least 50% of the trainees passing out being placed in wage employment. Candidates interested in setting up the micro- enterprises , the STPs shall be responsible to assist in setting up the micro- enterprise within 3 months of successful completion of the training. STP shall also facilitate the opening of basic saving Bank Deposit account for all the candidates who do not have a Bank Account.

#### 9. Other Deliverables

The STPs shall be required to track the successful candidates for a period of 12 months. STPs must update DAY-NULM's MIS on regular basis at all level /Stages viz . training centre , ULBs etc any where , if necessary.

#### 10. Payment Terms and Conditions

Thirty per cent of the agreed training fee will be released to the STPs after ensuring first 15 days attendance of the batch. Another 50 per cent of the training cost will be released on completion of training and certification of candidates. Remaining 20 per cent will be released based on outcome achievement of placement and tracking. Payment of above instalments will be released to the Training providers on the basis of updated MIS reports.

#### 11. Mission Guidelines

The terms and conditions of the EoI shall be governed by the DAY-NULM guidelines issued by the Ministry of Housing and Urban Affairs (MoHUA),GoI and further instructions/orders/directions issued by the Ministry or by SULM.

**12**. Authority reserved the rights to cancel the EoI without assigning any reasons whatsoever and without any liability. The authority also reserves the right to cancel the offer in case of default by the Agency after giving a reasonable opportunity of being heard. The approximate number of persons to be trained indicated in this Notification is subject to change.

#### 13. Validity Of Bid

EoI shall remain valid for 120 days from the last date of submission of Proposal. A EoI valid for a shorter period shall be rejected as non-responsive.

#### 14. Right To Reject Any Or All EoI

Notwithstanding anything contained in this invitation document, UDD reserves the right to accept or reject any Proposal and to annul this selection Process and reject all proposals, at any time without any liability or any obligation for such acceptance rejection or annulment, and without assigning any reasons thereof.

UDD also, reserves the right to reject any Proposal if:

- a) at any time, a material misrepresentation is made or uncovered, or
- b) the firm does not submit sufficient information as being asked for

#### 15. Language

The EoI and all communications in relation to or concerning the Selection Process shall be in English language and strictly on the formats provided in this invitation document

#### 16. Penalty

UDD shall deduct 10 % of the work order value at each stage for delay of submission of updated MIS reports beyond 4 weeks.

#### 17. Late Submission

EoI received after the deadline for submission prescribed by UDD will not be entertained and be rejected.

#### 18. Modifications And Withdrawal Of EoI

No modifications to the EoI shall be allowed once it is received by UDD.

#### 19. Fraud And Corrupt Practices

The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Bidding Process. Notwithstanding anything to the contrary contained herein, the UDD may reject a Bid without being liable in any manner whatsoever to the Bidder if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice in the Bidding Process.

The following terms shall have the meaning hereinafter respectively assigned to them:

a) "Corrupt practice" means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Bidding Process.

- b) "fraudulent practice" means a misrepresentation or omission of facts or suppression of facts or disclosure of incomplete facts, in order to influence the Bidding Process;
- c) "Coercive practice" means impairing or harming or threatening to impair or harm, directly or indirectly, any person or property to influence any person's participation or action in the Bidding Process;
- d) "undesirable practice" means (i) establishing contact with any person connected with or employed or engaged by the UDD with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Bidding Process; and
- e) "restrictive practice" means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Bidding Process.

#### 20. Acknowledgement By The Bidder

- a) It shall be deemed that by submitting the EoI, the bidder has:
- b) made a complete and careful examination of the EoI, general condition of contract, submission formalities and evaluation mechanism;
- c) received all relevant information requested from DUD;
- d) acknowledged and accepted the risk of inadequacy, error or mistake in the information.
- e) provided in this invitation document or furnished by or on behalf of UDD;
- f) satisfied itself about all matters, things and information necessary and required for submitting the proposal and performance of all of its obligations there under;
- g) acknowledged that it does not have a conflict of interest with any other Agencies/Firm; and
- h) Agreed to be bound by the undertaking provided by it under and in terms hereof.

#### 21. Forfeit Of Bid Security:

Bid security amount will be forfeited if the bidder withdraws his bid before bid validity period or withdraws from the empanelling process after submitting his willingness to work at the lowest rates (Frozen Rates) or fails to enter into agreement with the allotted ULBs after empanelment.

The bid security amount will be returned to the empanelled consultant only after entering into agreement with all the allotted ULBs. The bid security amount of the bidders who do not accept to work at the lowest rates (Frozen Rates) and who are not technically qualified will be returned after completion of empanelment process.

**22.** The bidder is prohibited for making any communication with the officials working for EoI under Directorate of Urban Development after pre bid meeting.

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5.	Contact person:			
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Name of agency approved curriculum (with reference if any)

iii)

Total:-										

**16.** Proposed pool of Human Resource planned to carry out the training as per this EOI Please attach the profile of the faculty members if possible

\_\_\_\_\_

Place:	Name and Signature
Date:	of the Authorised Signatory

#### **Enclosures to the Application:**

Sl	Enclosures	Attached (Yes/No)
no		
1	certificate of incorporation/ Registration certificate	
	of the Organisation as a legal entity.	
2	Declaration by the applicant in Company letterhead	
	along with the soft copy of offer letter for any one	
	project for Tripura.	
3	Copy of rent agreement/ hiring agreement.	
4	Copy of relevant work order/ agreement.	
5	Copy of trade licence from Municipality (date of issue	
	of the license should not be less than six months old).	
6	Copies of each MoU.	
7	Turnover Report of the Company, duly	
	authenticated.	
8	Placement tie ups (MoU/ Letter of intent from the	
	employer)	
9	Course wise curriculum details ensuring conformity	
	with NSQF levels in accordance with the	
	implementation schedule given in NSQF notification.	
10	Bio-data of faculty members	

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## FINANCIAL PROPOSAL Covering Letter (On Applicant's letter head. Submitted only in Financial Packet (cover) )

FORM3		
[Name Of the Firm]	TO:	Director, Directorate of Urban
		Development, Government of Tripura
		5 <sup>th</sup> Floor of U.D Bhawan,
		Sakuntala Road,
		Agartala- 799001.
Dear Sir,		

Subject: Empanelment of Skill Training Provider under DAY-NULM scheme in Tripura.

We the undersigned, offer to provide the placement-linked training services for the above in accordance with your "EoI". Our trade wise Financial Proposal is given in prescribed BOQ format.

2. We undertake that in competing for and, if the award is made to us, in executing the above consultancy services, we will strongly observe the laws against fraud and corruption to force in India namely "Prevention of Corruption Act 1988".

We understand that you are not bound to accept any Proposal you receive.

Yours sincerely

Authorized signature: Name and Title of Signatory: Name of Firm: Address:

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