



GOVERNMENT OF KARNATAKA
Commissionerate of Health and Family Welfare Services,
Arogya Soudha, Magadi road, Bengaluru-23

No: KSMHA/PRC/11/2022-23 (e-1002925)

Date: 02.01.2025

To,
The Deputy Commissioners
of all the districts.

Sub: To Call for Expression of Interest (EOI) for the
“Emergency Care and Recovery Centres (ECRC)
programme for the care of Homeless persons with Mental
Illness” at all the districts.

Ref: Government Order No: Aakuka 02 CGE 2024
Bengaluru, dt: 08.08.2024.

With reference to the above subject & reference, the Department of Health & Family Welfare, Government of Karnataka, in collaboration with the Aaladamara Foundation has started the ECRC Programme to provide shelter and mental health services to homeless persons with mental illness and the first 25 bed center has been established at C V Raman Hospital Bengaluru and the Government **intends to enter into a contract for Hiring of Suitable Non-Governmental Organizations (NGOs) to start similar programme at all the district hospitals in the state.**

Hence you are requested to call for the Expression of Interest (EOI) for the said Programme on “Emergency Care and Recovery Centers (ECRC) for Homeless persons with Mental Illness” at the district level with the following conditions.

1. The attached GO may be perused (copy attached)
2. The attached EOI draft content shall be adopted without any change (Copy attached).
3. If the DC/s intend to change the content of the EOI, it is requested to take prior written permission from the undersigned with justification.
4. The EOI to be called on priority and the scrutinized documents/proposals of the suitable NGOs to be forwarded to Commissionerate of H&FW for final decision.
5. No financial implication is involved under this EOI between Shortlisted NGOs and the Department of Health and Family Welfare / Medical Education.
6. MOU shall be entered between DCs and the Director/s of the final selected NGOs once NGO is finalized from the state level committee.

Your swift action in this endeavour would be appreciated.


02/01

COMMISSIONER
Health & Family Welfare Services GoK

Copy for information:

1. Principal Secretary, Dept. of Health & Family Welfare, Vikasa Soudha, Bengaluru.

2. Principal Secretary, Dept. of Medical Education, M S Building, Bengaluru.
3. Director, Medical Education, Bengaluru.

Copy for needful action:

1. District Health & Family Welfare Officer of all the districts.
2. Dean & Directors of all the Medical Colleges.
3. District Surgeon / Medical Superintendent of all the district Hospitals.
4. District Leprosy Officer of all the districts.

Annexure – 1 – Government Order

HFWS/2/CGE/2024-HEALTH 2-HEALTH AND FAMILY WELFARE SEC

7655157/2024



ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ನಡವಳಿಕೆಗಳು

ವಿಷಯ: ರಾಜ್ಯದಲ್ಲಿ ಮಾನಸಿಕ ಅನಾರೋಗ್ಯದಿಂದ ಬಳಲುತ್ತಿರುವ ನಿರಾಶ್ರಿತರಿಗೆ ಸರ್ಕಾರೀತರ ಸಂಸ್ಥೆಗಳ ಸಹಯೋಗದೊಂದಿಗೆ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಸೇವೆಗಳನ್ನು ಒದಗಿಸಲು ಹಾಗೂ ಈ ನಿಟ್ಟಿನಲ್ಲಿ ಒಡಂಬಡಿಕೆ ಮಾಡಿಕೊಳ್ಳುವ ಬಗ್ಗೆ

ಒಡಲಾಗಿದೆ: ಆಯುಕ್ತರು, ಆರೋಗ್ಯ ಸೇವೆಗಳು ಇವರಿಂದ ಸ್ವೀಕೃತವಾಗಿರುವ ಏಕ-ಕಡತ ಸಂಖ್ಯೆ HFWS-SMHA/FILE/8/2023

ಪ್ರಸ್ತಾವನೆ:

ಮೇಲೆ ಒದಲಾದ ಏಕ-ಕಡತದಲ್ಲಿ The Aaladamara Foundation, Bengaluru ಇವರು ತೀವ್ರ ಮಾನಸಿಕ ಅಸ್ಥಿತ್ವ ಹೊಂದಿರುವ ನಿರಾಶ್ರಿತರಾದ/ಬಡವರಾದ ಮಾನಸಿಕ ಅಸ್ಥಿತ್ವರಿಗೆ ಮಾನಸಿಕ ಸೇವೆಯನ್ನು ಒದಗಿಸಲು CV Raman Hospital / Epidemic Diseases Hospital, Indiranagar, Bangalore ಇಲ್ಲಿ "Emergency Care and Recovery Centre (ECRC)" ಸೇವೆಯನ್ನು ತಮ್ಮದೇ ಖರ್ಚಿನಲ್ಲಿ ಒದಗಿಸಲು ಸ್ಥಳಾವಕಾಶ ನೀಡುವ ಬಗ್ಗೆ ಸಂಸ್ಥೆಯೊಂದಿಗೆ MoU ಮಾಡಿಕೊಳ್ಳಲು ಅನುಮತಿ ಕೋರಲಾಗಿದೆ. As per the proposal, the organization would provide manpower (1 psychiatrist, 3 nurses, 2 social workers and 6 healthcare workers) and the HFW dept would provide beds, consultation doctors as per their rounds for in-patients, medicines and diet. Further, the Banyan Foundation or the Aaladamara Foundation would not only provide outreach services whereby they go and recover/rescue these persons from public places/streets but also support for their rehabilitation i.e., providing them skills to integrate in to society upon their recovery.

ಈ ಬಗ್ಗೆ ಪರಿಶೀಲಿಸಿ, the proposal of The Banyan Foundation is found to be desirable further, ಮಾನಸಿಕ ಅನಾರೋಗ್ಯದಿಂದ ಬಳಲುತ್ತಿರುವ ನಿರಾಶ್ರಿತರಿಗೆ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಸೇವೆಗಳನ್ನು ರಾಜ್ಯದ ಎಲ್ಲಾ ಜಿಲ್ಲೆಗಳಲ್ಲಿ ನೀಡುವುದು ಅವಶ್ಯಕವಾಗಿದ್ದು ಹಾಗೂ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಅಧಿನಿಯಮದಡಿ ಜಿಲ್ಲಾ ಆಸ್ಪತ್ರೆಗಳಲ್ಲಿ 10 ಹೆಸರಿನಲ್ಲಿ ಹಾಗೂ ವೈದ್ಯಕೀಯ ಕಾಲೇಜುಗಳಲ್ಲಿ 25 ಹೆಸರಿನಲ್ಲಿ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಸೇವೆಗಳನ್ನು ಒದಗಿಸಲು ಕಾಯ್ದಿರಬೇಕಾಗಿದೆ. Therefore, The Aaladamara Foundation, Bengaluru ಸಂಸ್ಥೆಯು ನೀಡುವುದಾದ ಸೇವೆ ರೀತಿಯಲ್ಲಿಯೇ ಇತರ ಸರ್ಕಾರೀತರ ಸಂಸ್ಥೆಗಳು ಸೇವೆಯನ್ನು ಒದಗಿಸಲು ಇಚ್ಛಿಸುವ ಸಂಸ್ಥೆಗಳ ಸಹಯೋಗದೊಂದಿಗೆ ರಾಜ್ಯದ ಎಲ್ಲಾ ಜಿಲ್ಲಾ ಆಸ್ಪತ್ರೆಗಳಲ್ಲಿ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಸೇವೆಗಳನ್ನು ಒದಗಿಸಲು ಹಾಗೂ ಈ ನಿಟ್ಟಿನಲ್ಲಿ ಒಡಂಬಡಿಕೆ ಮಾಡಿಕೊಳ್ಳುವ ಬಗ್ಗೆ ಪರಿಶೀಲಿಸಲು ಸಮಿತಿಯನ್ನು ರಚಿಸುವುದು ಅವಶ್ಯಕವೆಂದು ತೀರ್ಮಾನಿಸಿದ್ದು, ಅದರಂತೆ, ಈ ಕೆಳಕಂಡ ಆದೇಶ:-

ಸರ್ಕಾರದ ಆದೇಶ ಸಂಖ್ಯೆ: ಆಯುಕ್ತ 02 ಸಿಬಿಇ 2024 ಬೆಂಗಳೂರು, ದಿನಾಂಕ: 08 .08.2024.

ಪ್ರಸ್ತಾವನೆಯಲ್ಲಿ ವಿವರಿಸಿರುವ ಅಂಶಗಳ ಹಿನ್ನೆಲೆಯಲ್ಲಿ, The Aaladamara Foundation, Bengaluru ಇವರು ತೀವ್ರ ಮಾನಸಿಕ ಅಸ್ಥಿತ್ವ ಹೊಂದಿರುವ ನಿರಾಶ್ರಿತರಾದ/ಬಡವರಾದ ಮಾನಸಿಕ ಅಸ್ಥಿತ್ವರಿಗೆ ಮಾನಸಿಕ ಸೇವೆಯನ್ನು ಒದಗಿಸಲು CV Raman Hospital / Epidemic Diseases Hospital, Indiranagar, Bangalore ಇಲ್ಲಿ "Emergency Care and Recovery Centre (ECRC)" ಸೇವೆಯನ್ನು ತಮ್ಮದೇ ಖರ್ಚಿನಲ್ಲಿ ಒದಗಿಸಲು ಸ್ಥಳಾವಕಾಶ ನೀಡುವ ಬಗ್ಗೆ ಸಂಸ್ಥೆಯೊಂದಿಗೆ MoU ಮಾಡಿಕೊಳ್ಳಲು ಅನುಮತಿ ನೀಡಲಾಗಿದೆ.

ಮುಂದುವರಿದು ರಾಜ್ಯದಲ್ಲಿ ಮಾನಸಿಕ ಅಸ್ಥಿತ್ವ ನಿರಾಶ್ರಿತರಿಗಿಂತ ಮಹತ್ವದ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಸೇವೆಗಳನ್ನು ಸರ್ಕಾರೀತರ ಸಂಸ್ಥೆಗಳು ತಮ್ಮ ಸ್ವಂತ ಖರ್ಚಿನಲ್ಲಿ ಅಗತ್ಯ ಮೂಲಭೂತ ಸೌಕರ್ಯಗಳೊಂದಿಗೆ ಪುನರ್ವಸತಿಯನ್ನು ರಾಜ್ಯದ ಎಲ್ಲಾ ಜಿಲ್ಲಾ ಆಸ್ಪತ್ರೆಗಳಲ್ಲಿ ಒದಗಿಸುವ ಬಗ್ಗೆ ಆಯುಕ್ತ ಸರ್ಕಾರೀತರ ಸಂಸ್ಥೆಗಳಿಂದ Expression of Interest (EOI) ಆಹ್ವಾನಿಸಲು ಮತ್ತು ಸ್ವೀಕೃತವಾದ ಪ್ರಸ್ತಾವನೆಗಳನ್ನು ಪರಿಶೀಲಿಸಿ ಒಡಂಬಡಿಕೆ ಮಾಡಿಕೊಳ್ಳುವ ಸಲುವಾಗಿ ಸರ್ಕಾರಕ್ಕೆ ತಿಳಿಸುವುದು ಮಾಡುವ ಸಲುವಾಗಿ ಈ ಕೆಳಕಂಡಂತೆ ಸಮಿತಿಯನ್ನು ರಚಿಸಲಾಗಿದೆ.

ಕ್ರ.ಸಂ	ಹೆಸರು ಮತ್ತು ವಿವರಗಳು	ಅಧ್ಯಕ್ಷರು / ಸದಸ್ಯರು
01	ಉಚ್ಚ ನ್ಯಾಯಾಲಯದ ನಿವೃತ್ತ ನ್ಯಾಯಾಧೀಶರಾದ ನ್ಯಾಯಮೂರ್ತಿ ಎಸ್. ಕುಮಾರ್, ಮಾರ್ಗದರ್ಶಕರು, ಕರ್ನಾಟಕ ರಾಜ್ಯ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಪ್ರಾಧಿಕಾರ, ಬೆಂಗಳೂರು.	ಅಧ್ಯಕ್ಷರು
02	ಆಯುಕ್ತರು, ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳ ಇಲಾಖೆ	ಸದಸ್ಯರು
03	ನಿರ್ದೇಶಕರು, ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳ ಇಲಾಖೆ	ಸದಸ್ಯರು
04	ಉಪ ನಿರ್ದೇಶಕರು (ಮಾನಸಿಕ ಆರೋಗ್ಯ), ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳ ಇಲಾಖೆ	ಸದಸ್ಯರು
05	ರಾಜ್ಯೀಯ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಮತ್ತು ನರವಿಜ್ಞಾನ ಸಂಸ್ಥೆಯ (NIMHANS) ಪ್ರತಿನಿಧಿ	ಸದಸ್ಯರು

ಇದರಿ ಸಮಿತಿಯು ಕಾಲ-ಕಾಲಕ್ಕೆ ಪರಿಶೀಲನೆ ಆಯುಕ್ತ ಸರ್ಕಾರೀತರ ಸಂಸ್ಥೆಗಳೊಂದಿಗೆ ಸಮನ್ವಯಿಸಿ ಹಾಗೂ ಸ್ವೀಕೃತವಾದ ಪ್ರಸ್ತಾವನೆಗಳನ್ನು ನಿಯಮಾನುಸಾರ ಪರಿಶೀಲಿಸಿ ಸರ್ಕಾರಕ್ಕೆ ಸಲ್ಲಿಸುತ್ತಿದ್ದು

655157/2024

ಕರ್ನಾಟಕ ರಾಜ್ಯಪಾಲರ ಆದೇಶಾನುಸಾರ
ಮತ್ತು ಅವರ ಹೆಸರಿನಲ್ಲಿ,

(ಹಸ್ತ)

(ಪದ.ವಿ)

12/12/2024

ಸರ್ಕಾರದ ಅಧೀನ ಕಾರ್ಯದರ್ಶಿ,
ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಇಲಾಖೆ,
(ಆರೋಗ್ಯ I&2)

ಇವರಿಗೆ:-

1. ಮಹಾಲೇಖಪಾಲರು (ಎ & ಇ), ಕರ್ನಾಟಕ, ಬೆಂಗಳೂರು.
2. ಆಯುಕ್ತರು, ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳ ಇಲಾಖೆ, ಆರೋಗ್ಯ ಸೌಧ, ಕುಪ್ಪರೋಗ ಆಸ್ಪತ್ರೆ ಆವರಣ, ಮಾಗಡಿ ರಸ್ತೆ, ಬೆಂಗಳೂರು.
3. ನಿರ್ದೇಶಕರು, ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳ ಇಲಾಖೆ, ಆರೋಗ್ಯ ಸೌಧ, ಕುಪ್ಪರೋಗ ಆಸ್ಪತ್ರೆ ಆವರಣ, ಮಾಗಡಿ ರಸ್ತೆ, ಬೆಂಗಳೂರು.
4. ನಿರ್ದೇಶಕರು, NIMHANS, ಬೆಂಗಳೂರು.
5. ಕುಟುಂಬ ನಿರ್ದೇಶಕರು (ಮಾನಸಿಕ ಆರೋಗ್ಯ), ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳ ಇಲಾಖೆ, ಆರೋಗ್ಯ ಸೌಧ, ಕುಪ್ಪರೋಗ ಆಸ್ಪತ್ರೆ ಆವರಣ, ಮಾಗಡಿ ರಸ್ತೆ, ಬೆಂಗಳೂರು.
6. ಕಾರ್ಯಾಚರಣಾ ಕೋಶ/ ಹೆಚ್ಚುವರಿ ಪ್ರತಿಯನ್ನು.

ಪ್ರತಿ ಮಾಹಿತಿಗಾಗಿ:

1. ಮಾನ್ಯ ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸಚಿವರ ಆಪ್ತ ಕಾರ್ಯದರ್ಶಿಗಳು, ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಇಲಾಖೆ, ವಿಕಾಸಸೌಧ, ಬೆಂಗಳೂರು.
2. ಸರ್ಕಾರದ ಪ್ರಧಾನ ಕಾರ್ಯದರ್ಶಿಯವರ ಆಪ್ತಕಾರ್ಯದರ್ಶಿ, ಆರೋಗ್ಯ & ಕುಟುಂಬ ಕಲ್ಯಾಣ ಇಲಾಖೆ, ವಿಕಾಸಸೌಧ, ಬೆಂಗಳೂರು.
3. ಸರ್ಕಾರದ ಜಂಟಿ ಕಾರ್ಯದರ್ಶಿ-2ರವರ ಆಪ್ತ ಸಹಾಯಕರು, ಆರೋಗ್ಯ & ಕುಟುಂಬ ಕಲ್ಯಾಣ ಇಲಾಖೆ, ವಿಕಾಸಸೌಧ, ಬೆಂಗಳೂರು.

ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಇಲಾಖೆ
12/12/24
(ಹಸ್ತ)



CALLING FOR EXPRESSION OF INTEREST

Hiring of Non-Governmental Organisations (NGOs) to provide services under the Programme on “Emergency Care and Recovery Centres (ECRC) for Homeless persons with Mental Illness” Programme.

1. The Department of Health & Family Welfare, Government of Karnataka, in collaboration with the Aaladamara Foundation has started the ECRC Programme to provide shelter and mental health services to homeless persons with mental health issues and the first 25 bed center has been established at C V Raman Hospital Bengaluru and the Government intends to enter into a contract for Hiring of Suitable Non-Governmental Organizations (NGOs) for which the prequalification is conducted.
2. **The objective of the programme:** “Emergency Care and Recovery Centre (ECRC) is an institutional care model exclusively to meet the needs of Homeless Persons with Mental Illness. A multidisciplinary team offers clinical, psychological, and social care at these centres with focus on personal recovery and social inclusion. Notably, these collaborative and user-driven services also include open wards, user-led service audits, human rights cell and grievance redressal bodies to ensure accountability and transparency.” Aaladamara Foundation will assist, and the Department of Health and Family welfare, Government of Karnataka in executing this programme.
3. The Department of Health & Family Welfare, Government of Karnataka invites eligible NGOs in Karnataka state to indicate their interest in providing high-quality professional management and implementation support to ECRC Programme, to effectively **contribute to the successful implementation of the programme without any additional cost to the government.**
4. **Period of service:** the time period for the said assignment shall be initially for 36 months from the date of award of the contract/MOU, the duration may be extended as and when required by the executing agency that is Dept of H&FWS (GoK).
5. Preference will be given to local NGOs of the district or NGOs working on projects / Programmes of similar nature in the state who are well versed with the care of PWMI/Homeless person with Mental illness.
6. Through this expression of interest, the Committee of ECRC Services formed by Dept of H&FWS, Government of Karnataka will conduct the selection of the interested NGOs who would apply.
7. The Eligibility criteria are annexed in **Annexure A**. The assignment will cover all the districts of Karnataka state. Hence interested NGOs are invited to indicate their district/s of priority for the ECRC as **per Annexure B**. However, the Committee retains the right to allocate any District/s to eligible and experienced NGOs based on their credentials.
8. The draft terms of reference (TOR) for the assignment is annexed as Annexure C.
9. Further information can be obtained at the address below during office hours :
.....
10. Expression of interest (EoI) must be uploaded in the KPP Portal only before due date as per KPP Schedules;

The proposals received will be opened on Date: As per the KPP Schedule.

Deputy Commissioner

.....District

SAMPLE FORM TO SUBMIT EXPRESSION OF INTEREST

Letter of “Expression of Interest”

[Letterhead of Applicant including postal address, mobile number and email address]

Date:

To:

**The Deputy Commissioner, of
the... District**

1. I/We have reviewed and fully understood all of the information provided in the invitation for Expression of Interest, the undersigned hereby expresses its interest in and applies to be short-listed by yourselves for selection as partner NGO for implementing “Emergency Care and Recovery Centre programme”.
2. Attached to this Expression of Interest are the following information and documents:
 - (a) NGO profile and financial information in the format attached below.
 - (b) Documents in support of technical parameters as per Annexure “A”.

(Signature on Behalf of NGO)

Name:

Address:

Seal:

NGOs PROFILE

A. NGOs Profile								
Organization	Name of the organization:							
	Postal address:							
	Telephone /mobile number:							
	Email or website:							
	Contact person, name and designation with contact details:							
	Date and place of registration:							
	Registration number, copy to be enclosed:							
	PAN Number:							
	GST Number:							
	Location of head office:							
	Details of branches, if any:							
	Provide brief description of background of organisation, including brief description of core staff: upper limit 500 words							
	Any other information with the NGO wants to add: 200 words							
<p>B. Financial information {Please enclose the financial statement of the last three financial year.}</p> <p>Provide the turnover on the basis of audited financial statement of income tax returns of the previous three financial years in Indian rupees.</p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="width: 33%; padding: 5px;">2021-22</th> <th style="width: 33%; padding: 5px;">2022-23</th> <th style="width: 33%; padding: 5px;">2023-24</th> </tr> </thead> <tbody> <tr> <td style="height: 40px;"></td> <td></td> <td></td> </tr> </tbody> </table>			2021-22	2022-23	2023-24			
2021-22	2022-23	2023-24						

ANNEXURE – A

Eligibility and short-listing parameters for selection of NGOs

SINO	Parameter	Indicator	Documents required
	Mandatory Criteria	The Non-Governmental Organization (NGO) must have a legal status	Copies of registration certificate, Darpan unique ID, PAN, GST etc.
		Is the NGO Registered under the Trust Act OR Under the Society Registration Act of India? If yes, give details.	
		Copy of 80 G and 80 C IT exemptions, to be enclosed.	
		DHARPAN Portal no. and should have the unique ID and PAN No	
1.	Experience	<p>Number of years of experience in projects based on Care to PWMI (Persons with Mental Illness) since registration of organisation. (Minimum Three years of experience)</p> <p>Number of districts in which the organisation is actively working for the last three years at Taluk/District level.</p> <p>Mention the number of villages and Taluks/blocks in which the organisation is actively working for the last three years with communities.</p> <p>Number of SHG's group formed</p> <p>Number of Enterprises support /formed</p> <p>Income generation activities</p> <p>Entry point activities-primary priority</p>	Relevant documents to prove the claims.
2.	Partnership Profile of NGOs	Mention number of projects/government departments with which the organisation worked in partnership for implementing any health or health related / Mental Health projects in the state (Minimum One Project with Govt. Department - Desirable)	Relevant documents to prove the claims.
3.	Financial status of the organisation	<p>Average annual funding support received from donor agencies for the last three years.</p> <p>Average annual expenditure for the last three financial years as per audited statement, including all sources of funding. (Minimum annual turnover should be 50 lakhs)</p>	Relevant documents to prove the claims.
4.	Staff Profile	Total numbers of paid and full-time employees working in the organisation.	Relevant documents to prove the claims

		<p>Number of women, professional employees in the organisation.</p> <p>Number of professional employees (paid and full- time) who have more than three years of experience in the organisation.</p>	
5.	Infrastructure Related	<p>Infrastructure facilities, whether the organisation has own office building or not?</p> <p>Infrastructure facilities: whether the organisation has own training, centre or related facilities in the district state or not?</p> <p>Whether the organisation has its own transportation facilities or not?</p>	Relevant documents to prove the claims..
6.	Recognition to the Organisation	Whether the organisation received any international/national/State/District level awards for its performance and contributions.	Relevant documents to prove the claims.
7.	Networking and Partnership Profile	<p>Whether the NGO is anchoring any network or providing secretariat support to any network or consortium, if yes, provide details.</p> <p>Membership of organisation in any network or association with a specific focus on Health/ Mental health/Care to persons with Mental Illness issues. If yes, provide details.</p>	Relevant documents to prove the claims.
8.	Areas of Operation	Name and number of Taluks/blocks/districts.	Relevant documents to prove the claims.

ANNEXURE-B

Sl. No	District Hospitals	ECRC Proposed Places
1.	Bagalkote	District Hospital
2.	Bengaluru Rural	DC may decide on the suitable hospital
3.	Bengaluru Urban	DC may decide on the suitable hospital
4.	Belgaum	Medical college
5.	Bellary	District Hospital / Medical college
6.	Bidar	Medical college
7.	Bijapur	District Hospital
8.	Chamarajnagar	Medical college
9.	Chikkaballapura	Medical college
10.	Chikamagalur	District Hospital
11.	Chitradurga	District Hospital
12.	Dakshina Kannada	District Hospital
13.	Dharwad	District Hospital / DIMHANS / KIMS Hubli
14.	Davangere	District Hospital
15.	Gadag	Medical college
16.	Gulbarga	Medical college
17.	Hassan	Medical college
18.	Haveri	District Hospital / Medical college
19.	Kodagu	Medical college
20.	Kolar	District Hospital
21.	Koppal	Medical college
22.	Mandya	Medical college
23.	Mysore	District Hospital / Medical college
24.	Raichur	Medical college
25.	Ramanagar	District Hospital
26.	Shimoga	Medical college
27.	Tumkur	District Hospital
28.	Udupi	District Hospital
29.	Uttara Kannada	Medical college
30.	Yadgiri	Medical college
31.	Vijayanagara	DC may decide on the suitable hospital

***Note: DC/s may decide on the suitable DH/MC or any other Public Health Facility in their respective districts.**

CALENDAR OF EVENTS

a) The following is the schedule of the events related to this EOI:

Pre-bid Meeting (Site Visit)	: As per KPP Portal
Last date for submission of Tenders /EOI	: As Per KPP Portal
Date & time of opening technical bids/ EOI Proposals	: As Per KPP Portal

Place of submission, Due Date and Time

- i. KPP Portal(<https://kppp.karnataka.gov.in>) may be seen for details of this Tender/ EOI including the schedule of events such as-
 - a) Tender/ EOI publication date (Bidders can download the Tender/ EOI Documents until the last date for bid submission)
 - b) Bid submission timelines as per KPP Schedule
 - c) Tender/ EOI opening timelines etc as per KPP Schedule,
- ii. The proposal shall be submitted in KPP Portal.
- iii. The NGO shall digitally sign and submit the proposal electronically through the unified KPP Portal: <https://kppp.karnataka.gov.in>
- iv. The completed proposal must be submitted electronically in the KPP Portal on or before the due date for bid submission specified in the KPP Portal. Department of Health and Family Welfare Services will not be responsible for technical error in KPP Portal services. After the last date for submission of proposals the evaluation committee shall, as soon as possible, open the technical bids.

1.1 NGO Enquiries and responses:

All enquiries / clarifications from the NGO, related to this tender/EoI must be directed in writing exclusively to the Director, Health and Family Welfare Services(GoK), The preferred mode of delivering written questions would be through KPP Portal Only. Telephone calls will not be accepted. The responses to the queries from all NGOs will be published in KPP Portal only.

1.2 Amendment to EoI:

At any time but three working days prior to the last date for submission of tender/EoI, Department of Health and Family Welfare Services, GoK may modify the EOI and such modified EOI will be made available in KPP Portal and such modification shall be binding on all concerned. The Department of Health and Family Welfare Services, GoK, at its discretion, may extend the last date for submission of tender/ EOI.

1.3 Proposal Preparation Costs:

The NGO is responsible for all costs incurred in connection with participation in this process including but not limited to costs incurred in conduct of informative and other related activities, participation in meetings / discussions / presentations, preparation of proposal for providing

any additional information required by Department of Health and Family Welfare Services, GoK, to facilitate the evaluation process.

1.4 Right to Terminate Process:

The right of final acceptance of the tender is entirely vested with the Director, H&FWS (GoK), who reserves the right to accept or reject, any or all of the tenders/ EOI in full or in parts without assigning any reason whatsoever. There is no obligation on the part of the Department of Health and Family Welfare Services, to communicate with unsuccessful vendors.

1.5 Terms and conditions:

(a) NGOs shall take necessary precautions to get registered in KPP Portal platform in a timely manner and also submit their proposals before bid submission timelines specified in KPP Portal platform. Tender processing fees shall be paid as per e-Payment options prescribed in the KPP Portal platform.

(b) The tender inviting authority may, at its discretion, extend the last date for submission of tender/ EOI, in which case, all rights and obligations of the tendering authority and the NGOs, subjected to the previous last date, will thereafter be subject to such extended last date.

(c) Any tender received by the tender inviting authority through any means /channel other than KPP Portal platform will be rejected.

(d) The date and time for opening technical bids etc. Will be as per the timelines specified in KPP Portal. NGOs shall watch the KPP Portal to learn about the addenda and corrigenda issued to this Tender/EoI.

2. Tender/EOI Rejection Criteria:

- (a) Tender/ EOI not submitted in the forms prescribed as per Annexure-A and C will be summarily rejected.
- (b) Tender/ EOI with incomplete information, subjective and conditional offers as well as partial offers will be liable for rejection.
- (c) If the offer does not meet the Tender/ EOI requirements, the Director, H&FWS(GoK) reserves the right to reject any or all the tenders without assigning any reason whatsoever.
- (d) Tender/ EOI submitted without the enclosures to prove about the vendor's specific experience, etc. will be liable for rejection.
- (e) In addition to the above criteria, if there is non-compliance of any of the clauses of this EoI, the tender/ EOI concerned will be summarily rejected.
- (f) Incomplete details will be treated as a non-responsive offer and such tenders will be summarily rejected.
- (g) Tender/EoI Accepting authority is empowered to ask the NGOs to correct minor deviations and make corrections to the documents submitted. Minor deviations are allowed at the discretion of Director, H&FWS (GoK).

3. Pre-Qualification Bid:

The technical bid (PQ) should be submitted along with relevant documents. The address of the NGO should be clearly written.

4. Tender Evaluation Process:

The TSC(Tender Scrutiny Committee) will prepare a list of firms based on compliance to all the terms and conditions of the tender. The tenders/EoI, which do not conform to the tender/EoI conditions and proposals from firms without adequate capabilities required to be fulfilled as per this EoI shall be straightaway rejected without specifying any reason. All eligible tenders will be considered as "Qualified". The decision of the Tender Accepting Authority will be final in this regard.

GENERAL CONDITIONS FOR BIDDER

General Conditions for Empanelment:

- (a) All certificates such as Blacklist, Auditor, MAF etc. should be uploaded in prescribed format only. If any deviation will lead to rejection as non-responsive.
- (b) The NGO should produce an affidavit on stamp paper in ORIGINAL stating that the NGO is not blacklisted by the GoK/PSU/GoI or any of its agencies or by Central / any other State/UT Government or its agencies for indulging in corrupt or fraudulent practices or for indulging in unfair trade practices as on till date. The scanned affidavit should be uploaded along with the application form and original should be submitted to this office after the opening of Technical Proposals in the KPP Portal.
- (c) The NGO, which is empanelled / Shortlisted and receives an enquiry but does not respond to the enquiry without genuine reason will be blacklisted as non-responsive. However, if the NGO cannot respond as per the enquiry, it shall submit a regret letter with reasons failing which, it will be blacklisted.

ANNEXURE-C

Draft Terms of Reference (ToR)

For engaging NGOs for providing services to Homeless persons with Mental Illness under ECRC Programme of Department of Health and Family welfare, Government of Karnataka.

BACKGROUND:

The Department of Health and Family welfare, Government of Karnataka, in collaboration with Aaladamara foundation for ECRC Programme has initiated the first ECRC centre at C V Raman Hospital Bengaluru, to provide shelter and mental health services to homeless persons with mental health issues, **and intends to enter into a contract with Non-Governmental Organisations (NGOs) to initiate similar ECRCs (Up to 30 Beds) at all the district hospitals.**

The Objective of the project is to meet the needs of Homeless Persons with Mental Illness. A multidisciplinary team needs to offers clinical, psychological and social care at these centres with focus on personal recovery and social inclusion. Notably, these collaborative and user driven services also include open wards, user-led service audits, human rights cell and grievance redressal bodies to ensure accountability and transparency.

OBJECTIVE OF ENGAGEMENT OF NGO:

The Main objective of this initiative is to operationalize Emergency Care and Recovery Centres (ECRC) tending care services to homeless persons (inclusive of women) with mental illness at all the districts. NGOs will be facilitating the programme.

ELIGIBILITY CRITERIA:

- NGOs, having minimum three years' experience in providing services for community- based projects including involvement in caring for Persons with Mental Illness (PWMI)
- At least three years of work experience in community-oriented projects with the government under similar conditions since an NGO would be required to engage with the community directly. Therefore, knowledge of local culture, customs, and language would be preferable.

CORRIGENDA/ ADDENDA TO EOI DOCUMENT:

- 1) Before the deadline for submission of EOIs, the Procuring Entity may update, amend, modify, or supplement the information, assessment or assumptions contained in the EOI document by issuing corrigenda and addenda. The corrigenda and addenda shall be published in the same manner as the original EOI document in KPPP. The consultants must check the website(s) for any corrigenda/addenda. Any corrigendum or addendum thus issued shall be considered as a part of the EOI document.
- 2) If considered necessary, the Procuring Entity may suitably extend the EOI submission deadline to give reasonable time to the prospective NGO to take such corrigendum/ addendum into account in preparing their EOI. After the Procuring Entity makes such modifications, any NGO who has submitted his EOI shall have the opportunity to either withdraw his EOI or resubmit his EOI superseding the original EOI within the extended time of submission. The Procuring Entity may extend the deadline for the EOI submission by issuing an amendment.

In such a case, all rights and obligations of the Procuring Entity and the NGO previously subject to the original deadline shall then be subject to the new deadline for the EOI submission.

DETAILED SCOPE OF WORK:

1. Street based outreach services.
2. Critical Time Intervention (CTI) and admission to The ECRC In Patient (IP) services.
3. Health Care and nursing services to address co-occurring disorders or comorbidities (such as skin issues, diabetes, TB and other communicable and noncommunicable disease, pregnancies, STDs etc)
4. Psychiatric care and pharmacological interventions.
5. Psychological care and therapeutic services.
6. Social care and problem-solving services.
7. Skills development (social, functional, economic) and vocational training options.
8. Grievance redressal mechanisms and Legal Aid services
9. Reintegration and Aftercare services (continued care)
10. Support group access or peer support contact facilitation
11. Recreational services and social mixing options.

INSTITUTIONAL ARRANGEMENT

The NGO selected will coordinate closely with the Aaladamara foundation while implementing the project for operational methods and assistance through Department of Health and Family Welfare.

REJECTION CRITERIA:

The Procuring Entity reserves its right to call for verification originals of all self-certified copies of stipulated documents supporting the fulfillment of qualifying criteria during the following EOI Process. If the shortlisted NGO fails at that stage to provide such originals or, in case of substantive discrepancies in such documents, it shall be construed as a breach of the Code of Integrity. Such EOI proposals shall be liable to be rejected as nonresponsive in addition to other punitive actions for such a breach.

The selection committee reserves its right to accept or reject any or all EOIs, abandon/ bypass/ cancel the EOI process and issue another EOI for the same or similar Services before or after shortlisting NGO. It would have no liability to the affected NGO or NGOs or any obligation to inform the affected NGO or NGO of the grounds for such action(s).

Post Shortlist/Empanelment of NGO: Roles and responsibilities:

- Setting up of ECRC at the facility provided by the Department of Health and Family welfare, GOK/Medical Education.
- Anchor psychological assessments, data management, monitoring and evaluation of the Emergency Care and Recovery Centre and submit Monthly Reports to the Commissioner, Department of Health and Family welfare, GOK, Mobilise funds towards recurring costs, including additional Multidisciplinary Care Team including Psychiatrists, nurses, social workers, and other healthcare workers, and towards non-recurring expenditure including outreach,

rehabilitation, reintegration and aftercare costs. This includes outpatient clinics run once a week.

- Responsible for all logistics related to the completion of this assignment, including remuneration of staff or trainers or experts, and all materials required for activities completion; all logical fees for training and sessions; transportation; management fees; communication; accommodation; allowance; etc.
- Responsible for conducting training programmes for all human resources involved in the programme implementation and also handling any legal issues when need arises.
- Ensure proper reach out to beneficiaries.
- Provide required comprehensive reports in a timely manner as per the request of Department of Health and Family welfare, GOK.

Role of Aaladamara Foundation.

- Coordinate with NGOs , assist district health officers and officials of Department of Health and Family Welfare and district health officers, Government of Karnataka when in need.

Role of Department of Health and Family Welfare/Medical education, Government of Karnataka.

- Support in coordinating with the concerned departments and authorities for implementing the program through necessary approvals and directives.
- **Monitoring and Evaluation:** Shall take on a role in overseeing the monitoring and evaluation of the NGO's ECRC activities.
- **The District Surgeon/The Medical Superintendent** will allocate one ward/s at District Hospital exclusively to set up an ECRC and ensure water and electrical connections maintained and basic needs.
- One staff nurse and support staff / Group D of the hospital will be deputed for ECRC.
- **The District Surgeon/The Medical Superintendent** of ECRC hospital will facilitate access to Psychiatric, General Medicines specialist, Diagnostic and Surgical services (as and when needed) for patients in ECRC.
- **No financial implication is involved under this EOI between Shortlisted NGO and the Department of Health and Family Welfare/Medical education**